# COMMONWEALTH OF KENTUCKY PUBLIC PROTECTION CABINET DEPARTMENT OF FINANCIAL INSTITUTIONS ADMINISTRATIVE AGENCY ACTION NO. 2011-AH-0092

Allo 1 8 2011

DEPARTMENT OF FINANCIAL INSTITUTIONS

COMPLAINANT

VS.

#### AGREED ORDER

CHECK INTO CASH OF KENTUCKY, LLC

RESPONDENT

### **STATEMENT OF FACTS**

- 1. The Department of Financial Institutions ("DFI") is responsible for regulating deferred deposit service businesses doing business in Kentucky in accordance with the provisions of KRS Chapter 286.9-010 et. seq. (the "Act").
- 2. Check into Cash of Kentucky, LLC ("Check into Cash") is a limited liability company whose last known address is 201 Keith Street, Suite 80, Cleveland, TN 37364. Check into Cash operates a store in Elizabethtown, Kentucky (license #236-4) and a store in Louisville, Kentucky (license# is 124-8).
- 3. Pursuant to the Act, the DFI conducted an examination of Check into Cash's Elizabethtown store on February 1, 2011 and an examination of the Louisville store on February 2, 2011 to determine whether the activities of Check into Cash were in compliance with applicable laws and regulations; whether the practices and policies of Check into Cash had a potentially adverse impact on prospective borrowers; and whether the business was being operated efficiently, fairly, and in the public interest.
- 4. During the examination, the DFI discovered that Check into Cash did not properly enter three customers' social security numbers into the database prior to

executing a deferred deposit transaction with each customer. As a result, the customers received deferred deposit proceeds in excess of the allowable \$500 limit under the Act. Check into Cash also entered into two deferred deposit transactions without using the database to verify the customers' eligibility.

#### **STATUTORY AUTHORITY**

- 5. Pursuant to KRS 286.9-140(1), a licensee shall accurately and promptly submit a customer's social security number in the database prior to executing a deferred deposit transaction and access the database to verify a customer's eligibility to enter into a deferred deposit transaction.
- 6. Pursuant to KRS 286.9-991, the commissioner may assess a fine of not less than one thousand dollars (\$1,000) nor more than five thousand dollars (\$5,000) per violation, "plus the state's costs and expenses for the examination, investigation, and prosecution of the matter, including reasonable attorney's fees and court costs" against any person that violates any provision of the Act or accompanying regulations.

### **LEGAL CONCLUSIONS**

7. Check into Cash violated KRS 286.9-140(1) by performing the acts set forth in paragraph four (4).

#### **AGREEMENT**

- 8. In the interest of economically and efficiently resolving the violation(s) described herein, and without Check into Cash admitting or denying the statements of fact and legal conclusions set forth herein, the parties agree as follows:
  - a. Check into Cash agrees to a fine assessment in the amount of four thousand dollars (\$4,000.00) for the violations described herein. The

payment shall be in the form of a certified check or money order made payable to "Kentucky State Treasurer" and mailed to the Department of Financial Institutions, Attn: Simon Berry, 1025 Capital Center Drive, Suite 200, Frankfort, Kentucky 40601.

- 9. Check into Cash waives its right to demand a hearing at which it would be entitled to legal representation, to confront and cross examine witnesses, and to present evidence on its behalf, or to otherwise appeal or set aside this Order.
- 10. Check into Cash consents to and acknowledges the jurisdiction of the DFI over this matter and that this Agreed Order is a matter of public record and may be disseminated as such.
- 11. In consideration of the execution of this Agreed Order, Check into Cash for itself, and for its successors and assigns, hereby releases and forever discharges the Commonwealth of Kentucky, the DFI, Office of Legal Services, and each of their members, agents, and employees in their individual capacities, from any and all manner of actions, causes of action, suits, debts, judgments, executions, claims and demands whatsoever, known and unknown, in law or equity, that Check into Cash ever had, now has, may have or claim to have against any or all of the persons or entities named in this paragraph arising out of or by reason of this investigation, this disciplinary action, this settlement or its administration.
- 12. By signing below, the parties acknowledge they have read the foregoing Agreed Order, know and fully understand its contents, and that they are authorized to enter into and execute this Agreed Order and legally bind their respective parties.

This Agreed Order shall constitute the Final Order in this matter. IT IS SO ORDERED on this the 194 \_, 2011. OMMISSIONER

Consented to: day of

Nicole Biddle, Director Division of Nondepository Institutions Department of Financial Institutions

13.

This 10th day of 2011

Check into Cash of Kentucky, LLC By: Gregory/T/J. Madson Its: Vice President

## **Certificate of Service**

I hereby certify that a copy of the foregoing Agreed Order was sent by certified mail return receipt requested on this the 23 day of way 2011, to the following:

Check into Cash Attn: Leigh Anna Hollis 201 Keith Street, SW Suite 80 Cleveland, TN 37311

Simon Berry

Department of Financial Institutions 1025 Capital Center Drive, Suite 200 Frankfort, Kentucky 40601 (502) 573-3390 Ext. 232

(502) 573-2183 (facsimile)